

Let us save our BSNL which saves us!

ALL INDIA BSNL EXECUTIVES' ASSOCIATION TAMILNADU CIRCLE

President R.ASHOK KUMAR 9486100066

Secretary
S. PRABHAKARAN
9486103277

Finance Secretary K.SAKTHIVEL 9486100668

No: AIBSNLEA / TN Circle/ 2024-25 /4

dated at Thanjavur the 08.01.2025

To The CGM, BSNL, TN Circle, Chennai.

Respected Sir,

We respectfully submit the following points for your kind perusal and consideration:

- 1. Herewith submitting the issues related to our BSNL service for your kind perusal please.
 - a. The voice issue rises in the recent 4G migrated towers is to be resolved on priority please.
 - b. Regular voice only plan may be given for existing FTTH customers for migration, earlier in CDR2 Voice unlimited plan is available for migration but in CDR3 it is restricted to only new customers .
 - c. The standard instructions for the FTTH vendors may be given to provide NPC as lot of complaints recd that vendors demanding huge amount for providing connections and there is no uniformity among vendors.
 - d. The OTTs like SUNNXT, Netflix may be introduced in FTTH to add and also to retain the customers please.
 - e. A special platform may be arranged inclusive of the vendor support to address the technical issues then and there in CDR3 at par with Sanchar aadhar.
 - f. Lot of complaints received from International roaming customers in Singapore, USA, UK and Australia that our service not available there and it is learnt that the 3G services were shut down in that countries. Hence steps may be taken to restore the services please.
- 2. Mrs. KUMARIMALA JAO Direct recruitment of 2018 batch and posted in Assam Circle w.e.f : 03.09.2018. From Dec-2021 she got temporary transfer and posted to Nagercoil BA on own cost basis. She has successfully completed 5 Years tenure on Sep-2023. But till date, she didn't get confirmation order. It is humbly requested that the confirmation order may be issued at the earliest please.

The candidate details are as,

Name: KUMARI MALA

Designation: Junior Accounts Officer

Per no: 01800298 Present BA: Nagercoil Parent Circle: Assam

Batch: 2018 (Direct recruitment)



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- 3. Smt.TR.Ambika HRMS No 199801973 transferred from Kerala Circle and presently working as AGM at Erode BA and her spouse also working as a University professor at Kerala. Her daughter (one among the triplets) presently pursuing MBBS at Govt. Medical College Thanjavur is suffering from intermittent diarrhoea (Mesentric Lymphadenitis) for over a year and requires frequent hospital admissions. Hence she request transfer to Thanjavur to take care of her health. Considering the case sympathetically she may be transferred to Thanjavur please. Necessary request and doctor's advice also attached pls.
- 4. Shri. D.Ramanujam JTO HRMS No, 200902656 presently working at Vellore BA. To take care of his ailing parents he applied through OTP for transfer to Dharmapuri may be considered please.

Thanking You Sir,

Yours Sincerely,

Prabhakaran,

Circle Secretary, AIBSNLEA Tamilnadu Circle.